

**Computershare Investor Services (Pty) Ltd**

Reg No 2004/003647/07  
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Dear shareholder

**Requirements to open a CSD Participant account for an individual**

In terms of the Financial Intelligence Centre Act, 2001 ("FICA"), Computershare has a duty to identify and verify clients' details. In addition, STRATE Directive SDD requires clients' to provide banking details **in their own name** and these details should be verified by the bank. In the case of non-individuals or individuals not being able to represent themselves (institutions, minors, physically challenged individuals etc.) it is necessary to establish that the persons acting on their behalf are properly identified and to obtain proof of their authority to act on behalf of the registered shareholder.

Computershare will therefore require the following documentation:

- an **original certified** copy of the clients' identity document;
- an **original certified** copy of the clients' service bill e.g. rates account/electricity bill or telephone bill (not a cellular phone account) bearing the clients' name and current residential address (or stand number and suburb) dated within the preceding 3 months in order to verify the clients' physical address details;
- an original certified copy of a document issued by SARS to verify the clients' tax number (where one has been issued). If the client does not have a tax number, this must be confirmed in writing.
- an original certified copy of the clients' bank statement (Internet bank statement or cancelled cheque will not be accepted) to verify the clients' bank account details.
- Alternatively, we will accept a signed and stamped letter from the clients' bankers on a letterhead confirming the clients' banking details.
- **Please note that we may not accept third party banking details.**
- Signed Computershare custody mandate, with all relevant sections filled in.
- If the client chooses "own name" custody, utilising their own broker, **the brokers' details must be supplied** and broker fees will apply.

Please note that we require sight of the original **(or an original certified copy)** of the documentation detailed above.

**Facsimile copies or photocopies will not be accepted.**

Private individual shareholders do not pay a monthly service fee and will only incur fees when trading. For example Current fees for private, individual shareholders making use of our low cost dealing facility are as follows:

Transaction value R0.01 –R40 000.00 =R131.00

Transaction value R40000.01 + = R115.00 (admin fee) plus 0.25% +VAT

**For more information or assistance please contact the  
Computershare contact centre on 0861 100 934.**